Problem-Solving Resources

Hotlines, Crisis Lines, Information Lines
Emergency police, fire, medical (24 hrs) ................................................. 9-1-1
Non-emergency police (24 hrs) ................................................................. 503-823-3333
City/County information & referral ......................................................... 503-823-4000
Mental Health Crisis Line (24 hrs) ......................................................... 503-988-4888
Drug & Alcohol Helpline (24 hrs) ....................................................... 800-923-HELP
Child Abuse Hotline (Multnomah County) (24 hrs) .................. 503-731-3100
Portland Women’s Crisis Line (24 hrs) ........................................... 503-235-5333
Senior & Disabled Helpline (24 hrs) .................................................. 503-988-3646
Health & Human Services referral ...................................................... 2-1-1
Consumer Hotline .............................................................................. 503-229-5576

Police services
Emergency .......................................................................................... 9-1-1
Non-emergency assistance ................................................................. 503-823-3333
Central Precinct .................................................................................. 503-823-0097
   West of the river, except for Linnton, and inner SE to 39th
East Precinct ......................................................................................... 503-823-4800
   East of SE 39th, south of I-84, plus Madison South
North Precinct ....................................................................................... 503-823-5700
   North and NE Portland north of I-84, plus Linnton
Call precincts to talk to supervisors, specific district officers, or Neighborhood Response Team officers

Drug House Complaint Line ............................................................. 503-823-DRUG
Gang Enforcement Team ................................................................. 503-823-4106
Locks Program .................................................................................. 503-823-0284
   Locksmith services for low-income seniors and crime victims
Copies of police reports ....................................................................... 503-823-0041

Crime Prevention Services
Community organizing, problem-solving advice, and education
Main Line ......................................................................................... 823-4064
Central Precinct area .................. 823-5852, 823-4257, 823-0540
East Precinct area .................. 823-3432, 823-5532, 823-3505
North Precinct area .................. 823-4098, 823-4094, 823-4764
Neighborhood Watch and Foot Patrol ........................................ 823-2781
Enhanced Safety Properties ................................................................. 823-4763
Training and Education ..................................................................... 823-3131
Program Manager ............................................................................ 823-2030
El Programa de la Prevención del Crimen tiene un miembro que habla español. Llame por favor al número principal 503-823-4000 si usted necesita los servicios en español.

**Neighborhood Coalition offices**
Support and technical assistance to volunteer-based neighborhood associations, community groups and individual community activists

- Central Northeast Neighbors ........................................ 503-823-3156
- East Portland Neighborhood Office ............................... 503-823-4550
- North Portland Neighborhood Services ......................... 503-823-4524
- Northeast Coalition of Neighborhoods ......................... 503-388-5004
- Neighbors West/Northwest ......................................... 503-823-4288
- Southeast Uplift ...................................................... 503-232-0010
- Southwest Neighborhoods Inc. .................................. 503-823-4592

**Neighborhood safety & livability services**
Liquor license notification ........................................... 503-823-4520
Oregon Liquor Control Commission complaint line ........ 503-872-5070
Graffiti abatement ...................................................... 503-823-5860
Graffiti reporting hotline ............................................ 503-823-4TAG
Code enforcement ...................................................... 503-823-CODE
Noise control ............................................................. 503-823-7350
Neighborhood inspections ........................................... 503-823-7306
Abandoned vehicles on public property ......................... 503-823-7309
Parking patrol (illegally parked vehicles) ......................... 503-823-5195
Sex offender registration unit ...................................... 1-503-378-3720 x4429
Call for list of registered sex offenders in your zip code
Animal control ........................................................... 503-988-7387
JOIN ........................................................................... 503-232-2031
Outreach services to people who are homeless
Neighborhood mediation ................................................ 503-595-4890
Free mediation for neighbor-to-neighbor disputes
Traffic safety & livability hotline .................................... 503-823-SAFE
Call for list of registered sex offenders in your zip code
Portland Parks security ................................................. 503-823-1637
Information about registered sex offenders in your zip code
Street maintenance ....................................................... 503-823-1700
Vector control .............................................................. 503-988-3464
Alcohol information program ........................................ 503-823-0031

**Helpful websites**
Crime statistics and mapping ... [www.portlandoregon.gov/police/29795](http://www.portlandoregon.gov/police/29795)
Information about identity theft .................. [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft)
Domestic violence services .................. [web.multco.us/dv](http://web.multco.us/dv)
Sex offender info .................. [web.multco.us/dcj-adult/sex-offender](http://web.multco.us/dcj-adult/sex-offender)
Crime prevention educational materials, neighborhood demographics, etc. .................. [www.portlandoregon.gov/oni/cp](http://www.portlandoregon.gov/oni/cp)
Custody status of offenders .................. [www.vinelink.com](http://www.vinelink.com)
Online Crime Reporting for theft, vandalism (excluding graffiti), and lost property .................. [www.portlandoregon.gov/police/cor](http://www.portlandoregon.gov/police/cor)